



# CITY OF DELTONA

CITY MANAGER'S OFFICE

To: Mayor and Commission  
From: Faith G. Miller, City Manager  
Subject: Weekly Courtesy Report  
Date: June 17, 2011

**CITY MANAGER'S OFFICE** thru 6/17/2011

**Communication:**

- Used social networking to send out a reminder of the Senior Expo
- Completed the City Newsletter and sent it to press.
- Created a poster and a TV calendar slide for the VCSO's National Night Out event.
- Used social networking to post a couple of road closings in the Osteen/Deltona and Orange City/Deltona area.
- Researched e-mail addresses and sent out e-mail cancelling the Fire Station Grand Opening.
- Working with 20/20 media to secure bus shelter advertising and print posters for the shelters to promote July 4th.
- Working with Waverly media to see if the City can utilize bus benches in the City to promote general City information
- Videotaped June 13th Commission Workshop for delayed broadcast.
- Posted July 4th Extravaganza TV Advancer.
- Posted July 4th Extravaganza TV Slide
- Posted July 4th Holiday TV Slide.
- Posted July 4th /City Hall Closed TV Slide
- Videotaped Senior Expo for broadcast.
- Created broadcast schedules for DTW for weeks of 6/19 and 6/26.
- Added programming for UCF broadcasts.

**Media Relations:**

- Provided information to Mark Harper/News Journal regarding Charles Cino's salary.
- Provided information to Blaine Tolison/WFTV Ch 9 regarding Gary Cooney's annual salary.
- Provided information to Mark Harper/News Journal regarding delays with DFD Station 65's ribbon-cutting.

**Press Releases:**

- Station 65 Ribbon-Cutting rescheduled.
- Commissioner Denizac recognized for Work with Hispanic Health Fair.

**Business Development:**

- Tractor Supply Company states that they are looking at one site within Deltona and one site outside Deltona, in the general Osteen area. Once they have their demographics matched with the two sites, they will be back in touch.

- Attended Team Volusia Practioner’s Luncheon. Reviewed survey progress and website progress
- Met with Kerry Symolon, Director, Business Recruitment & Expansion, Team Volusia Economic Development Corporation, and discussed ‘cluster analysis’ for the West Volusia Joint Progress Team. Kerry said that Helen would put forth a timeline on how that request is progressing.
- As City Liaison, attended the meeting of DEDAB. Meeting was not held for lack of quorum
- Met with Carlos Valderrama regarding a permitting issue connected with the Volusia Hispanic Chamber of Commerce. Has electrical wiring that has passed all inspections to date but was noted when Fire inspected for permit. Advised that bare Romex wiring has to be in conduit per code and apologized for this not having been discovered previously in inspections.
- Met with Sylvester and Pepe Occiano regarding the opening of a restaurant in Deltona. Pepe owns the Belly Buster restaurant in Deland. We discussed the Ft Smith & Courtland Commercial Zone and put them in touch with the developer for that area I also sent them information regarding the Deltona Landings Commercial Zone which was of interest to them
- As City Liaison, attended the meeting of the DEDAB Manufacturing Sub-committee.
- Attended the “Open for Business” Regional Business Summit held at the Home Builders Association of Metro Orlando building in Maitland.
- Attended the West Volusia Economic Development Committee meeting held in Orange City. The presentation speaker, Michael Sznajstajler from Cobb-Cole, gave a presentation on Brownfields usage.
- Assisted in reconciliation of e-mail addresses for Station 65 Ribbon Cutting.
- Continued preparation for mailing of City of Deltona Resolution No. 97-03, ‘Local Preference Policy’ to City of Deltona businesses.
- Discussion with Black’s Dental Lab about opening a home business in Deltona. Reviewed City of Deltona Code of Ordinances Appears to be a permitted use under 110:712 02 (f) in Office Residential (OR) Zoning Districts
- Worked on DEDAB and DEDAB Sub-committee items and issues.
- Worked on preliminary groundwork for Call Center Campaign Contacts with Brighthouse and Nexus. Upon completion of this basic wiring calculation work the information can be sent to Volusia County DOED and Team Volusia EDC for their assistance in putting together a campaign to fill existing/empty retail facilities in Deltona.
- Attended FRS Presentation.
- Attended Parks & Recreation tutorial on use of PA System
- Attended Metro-PCS Ribbon Cutting at new location on Howland Boulevard, Walmart Plaza

**BUILDING & ZONING SERVICES** thru 6/9/11

Building Permits issued for the week.....	74
Valuation of work permitted for the week .....	\$517,949 06
Inspections completed for the week .....	184
Total Permits issued for Fiscal Year 10/11 .....	2,213
Valuation of work permitted for the year 10/11 .....	\$24,024,744 06

Solar Rebates Processed this week:	0
Total Solar Rebates processed since 2/1/10:	86

**Permits Issued:**

A/C change out	12
Door replacement	2
Electrical	5
Exterior renovation	1
Fence	10
Fire sprinklers	2
Garage door replacement	2
Glassroom	1
Monument sign	1
Other	1
Reroof	10
Retaining wall	1
Right of way	2
Screen enclosure	4
Shed I.	5
Siding	1
Sign	4
Solar panel	3
Suppression system	1
Water heater replacement	5
Window replacement	1
<b>Total</b>	<b>74</b>

**CITY CLERK'S OFFICE** thru 6/10/11

**Department Staff:**

• 2nd Floor HR/CC Walk-In Customers	102	
• 2nd Floor calls Answered	27	
• Packages Picked Up	2	
• Packages Received	35	
• A/P Invoices Opened	152	
• Newspapers	16	(10 hours)
• Public Records Requests Received	4	
• Public Record Request Amount Rec'd	\$1.11	
• Documents imaged, pages	2,190	
• Large scale drawings imaged, pages	98	

**ENFORCEMENT SERVICES DEPARTMENT** thru 6/10/2011

Requests for services this week	286
Animals impounded at the humane societies	37

Citation warnings issued .....	24	
Courtesy notices .....	142	
Abatement notices .....	20	
Citations issued.....	5	
Code Enforcement telephone calls .....	143	
Solid Waste calls .....	84	
Citizen walk in requests for Code Enforcement assistance .....	18	
Citizen walk in requests for Solid Waste assistance.....	0	
Properties requiring grass to be cut by contractors.....	8	(at a cost of \$280 00)
Certified mailings sent out.....	59	(at a cost of \$329 81)
Money collected for Animal tags, liens and return to owners.....	\$120 00	
Foreclosures last week:		
Deltona	9	
Volusia County	<u>36</u>	
Total	45	

**FINANCE DEPARTMENT** thru 6/17/2011

- Working on capital budgets for all departments.
- Attending Crystal Reports report writing web training.
- Conducted 2nd budget meeting for Fire Dept.
- Conducted 2nd budget meeting for Parks & Rec.
- Meet with HR to discuss Comp time policy administrative issues.
- Working on General Fund misc. revenues for budget.
- Updating Munis/Fixed Asset Module.
- Completed physical inventory at all Water Plants.
- Held Selection Committee meeting for Prime Rate Interface Recommendation is being made to make award to Brighthouse Networks.
- Completed May credit card processing

**FIRE DEPARTMENT** thru 6/16/2011

**EMS:**

- Received and reviewed new ASHI CPR & Basic 1st Aid training material.
- Created new brochures and informational material for July-December CPR classes.
- Compiled requested information for a field internship study for Daytona State College regarding institutional data.
- Reviewed trauma calls and sent information to Volusia County EMS.

**Training & Safety:**

- Trained with crews on the FlameSim simulator.
- Viewed Volusia County Disaster Preparedness Guided DVD and created a test to place on Target Safety.
- Finalized Incident Action Plan (IAP) for the Latin Music Festival.
- Worked on various projects assigned by the Fire Chief.

**Fire Loss:**

- Signed the final site plans for the DO for Lohmans.
- Monitoring area brush fires; assisted fleet with equipment transfers.
- Annual and school inspections.
- New hydrant and underground inspections.

**Monthly Incident Statistics - MAY 2011**

<b>Incidents</b>	<b>Total</b>
Calls	744
Nulls	1
<b>Total Calls</b>	<b>743</b>

<b>Mutual Aid Calls</b>	<b>Total</b>
Mutual Aid Given	26
Mutual Received	12
Automatic Aid Given	1
Automatic Aid Received	4
<b>Total Calls</b>	<b>43</b>

**Monthly Inspection Summary - MAY 2011**

<b>Annual Commercial Inspections</b>	61
Occupational License-Commercial	3
Occupational License-Residential	18
DCF Inspections	17
Plans Reviews	32
Systems Inspections	2
Construction Inspections	8
C/O Inspections	3
Complaint Inspections	5
Special Inspections	0
Burn Permit Inspections	0
Consultation	26
Hydrants - Installation Inspection -2 / Flow Test - 44, Maintenance -	46
Pre-plans	0
Quarterly Fire Station Inspections	4
School Fire Drills / Security Plan Review / School Annual Insp. 6	6
City Facilities	23
<b>TOTAL INSPECTIONS</b>	<b>254</b>

<b>Fire Investigations</b>	10
Follow up Investigations	4
Juvenile Fire Setter Programs	1
Public Education Programs	4
<b>Bio-Terrorism Calls</b>	<b>0</b>

**HUMAN RESOURCES DEPARTMENT** thru 6/15/2011

- Performance Evaluations processed: (4)
- Deltona JOBS Program Folders
  - 1<sup>st</sup> Floor lobby – (5) added
  - 2<sup>nd</sup> Floor lobby – (5) added
  - Total # of Deltona JOBS Program folders taken – (976)
- Applications received: (2) Cashier; (9) Parks Attendant; (4) Water Operator; (2) City Atty
- Met with several department directors regarding personnel issues and coordination of personnel actions.
- Separations processed including exit interviews: G. Cooney, City Attorney (resignation)
- FMLA requests – (2)
- Scheduled Pre-Employment physical and drug screening for: (2) Utility Systems Technicians.
- Participated in (5) interviews for Cashier position.
- Participated in (17) interviews for Public Works Technician position.
- Met with United HealthCare Wellness representative and Gene Gizzi to discuss wellness programs offered by UHC and how they can enhance the City's wellness program
- Participated in (2) webinars hosted by FRS regarding upcoming changes based on recent legislative decisions
- Participated in department annual budget reviews

**PARKS AND RECREATION DEPARTMENT** thru 6/10/11

**Administration:**

- Farmers Market: 7 vendors, 155 cars
- Prepared budget for review.
- Hosted the Concert and Car Show at the Amphitheater.
- Hosted the Senior Expo at City Hall.
- Met with Tucks Well Drilling regarding issues with the well at City Hall

**Facility Use Permits:**

- |                                    |                  |                           |
|------------------------------------|------------------|---------------------------|
| • Deltona Community Center         | 2 permits issued | Weekly attendance – 976   |
| • Harris M. Saxon Community Center | 1 permit issued  | Weekly attendance – 465   |
| • Wes Crile Park                   | 2 permits issued | Weekly attendance – 2,824 |
| • Skate Park                       | 9 new passes     | Weekly attendance – 1,123 |

**Special Events/Programs:**

- Dewey Boster Sports Complex:
  - The Orlando City Soccer Club continues training.
  - Discussions are on-going regarding hosting an Elite Clubs National League tournament in late December.
  - Volusia County Hispanic Association Latin Fest – Sunday, June 26<sup>th</sup>
  - Annual City of Deltona July 4<sup>th</sup> celebration – Monday, July 4<sup>th</sup>
- Dupont Lakes:
  - Kids All American Fishing Derby – July 16<sup>th</sup>

- Harris M. Saxon Community Center:
  - Zumba dance classes Mondays at 7:00 p m
  - Boys and Girls Club Summer Camp has started.
- Wes Crile Park:
  - DTA Summer program continues.

**City Leagues Currently Underway:**

- Men's League has ended
- Summer league will start the first week in July.

**Partner Leagues Currently Underway:**

- West Volusia Youth Baseball All-Star and tournament practices continue.
- Deltona Little League All-Star and tournament practices continue
- Deltona Youth Soccer travel and in-house spring season has ended.
- FBVA summer program will start in July.

**Parks Maintenance:**

- Mowed, edged and weed-eated the following Parks:  
Campbell Park, Deltona Community Center, Manny Rodriguez, Thornby Park, Timber Ridge Park and Veterans Memorial Park.
- Picked up trash at parks after all weekend rentals; cleaned pavilions and grills.
- Deltona Community Center – Sink blockage; checked all restrooms to ensure there is no problem; re-attached AED panel; cleaned up parking lot; re-painted tables and benches.
- Festival Park – Secured picnic tables due to vandalism
- Manny Rodriguez – Repaired irrigation line and filled hole
- Veterans Park – Irrigation complaint; checked all zones and timers; replaced one (1) head.
- Wes Crile – Repaired water main break by splash pad.

**Parks Maintenance – Miscellaneous:**

*Weekly tasks include opening all the parks in the a.m., cleaning restrooms at parks, picking up and emptying trash at all parks and facilities; picking up trash around all pavilions; taking goods to storage, cleaning the depot trailer, barn and yard, cleaning pavilion areas (ceilings, tables, grilles, etc.); cleaning playgrounds and sidewalks, taking vehicles to Fleet for maintenance, replacing paper towel and toilet paper dispensers.*

- Picked up supplies at Ace.
- Delivered mulch to City Hall to complete planting.
- Cleaned up debris piles at the Depot and took to the dump.
- Sharpened mower blades; cleaned air filters.

**City Hall, Fire Station, Sheriff's Department and 1691 Providence (Sheriff) Building Maintenance:**

*Weekly tasks include cleaning the Fire Station, inspecting Sheriff's building; vacuuming; emptying trash from DSC classrooms, emptying trash for different departments; spraying and pulling weeds from various areas, trimming bushes and trees, watering sod and new shrubbery, walking the grounds and picking up trash; sweeping sidewalk; setting up Commission Chambers for various meetings and resetting afterwards; checking temperature throughout the building; replenishing restroom supplies throughout the entire building, cleaning restrooms; unclogging various toilets in restrooms on both floors, replacing light bulbs throughout*

*the building, courtyard and walkway; cleaning front of building, replacing restroom fresheners and batteries; vacuuming Commission Chambers and hanging pictures (as requested) throughout City Hall.*

- Escorted Carpenter Fire.
- Escorted Irvine Mechanical
- Installed irrigation line at the Sheriff's Department.
- Removed dead plants and added new plants at City Hall.
- Hung Commission portrait in chambers.

**Sports Turf Maintenance:**

- Normal routine maintenance at:
  - Dewey Boster Sports Complex
  - Baseball and Pony League Fields
  - Vann Park
  - Dupont Lakes
  - Wes Crile Park
  - Repaired irrigation at Vann Park and Wes Crile
  - Fertilized Campbell Park, Dupont Lakes, Pony League, Vann Park and Wes Crile parks.
  - Landscaped the Sheriff's Office.

**PLANNING & DEVELOPMENT SERVICES DEPARTMENT** thru 6/17/2011

**Executive Summary:**

The Planning and Development Services Department has spent the week finalizing the Department's budget with the Finance Department, addressing issues with the General Contractors (GCs) for the remaining three homes to be repaired by them within the NSP program, closing homes within NSP, processing the Small Scale Future Land Use Map Amendments, and working on the redistricting process

**Planning:**

The Planning Section has been working with Frank DeMarsh to address issues with Progress Energy in getting power pulled to his movie theater site. Utility poles need to be constructed within the N. Normandy Boulevard right-of-way starting at the E Graves Avenue intersection with N Normandy and extending south to the EPIC Theatre site. Also, Mr. DeMarsh is anticipating construction to begin on the road next to and serving Deltona High School this summer, as well as working with the City Attorney to revise the BPUD Developers Agreement for the ±28-acre Interchange Commerce Center (ICC) site located north of Graves Avenue and east of Interstate 4 within the Activity Center

The Planning Section brought the reorganized Land Development Code (LDC) to the City Commission at a Commission Workshop on Monday night. The result is that the Commission supports the effort as step one in the overall rewrite of the LDC and wants a clean copy of the document going forward. An electronic version, with the ability to toggle between the clean version and the strike-through and underline version, will also be provided. Planning is also taking the Small Scale Future Land Use Map Amendments to the Planning and Zoning Board this week, and continues to work on the redistricting effort to bring options to the Commission for their decision.

**Housing & Community Development:**

The Housing and Community Development Section has streamlined the home purchase process through learning from the first several closings and has seen an increase in productivity. As of today, there are eight home closings and ten pending. The sale of 18 units represents a 34% sales percentage of the overall 53 units, or over a third of the homes. With the completion of the remaining three homes to finish by the GCs (two homes on Herndon and one on Elkcam), staff will focus on assisting Habitat for Humanity on their three homes. Staff is also calculating the remaining funds in SHIP, which are less than \$300,000 and will be bringing the CDBG Program Year Budget to the City Commission at the June 23<sup>rd</sup> Commission Workshop for their decision on how to spend the upcoming Program Year's funds.

**PUBLIC WORKS** thru 6/10/2011

**Traffic Operations:**

*Weekly tasks include monitoring crews and downloading and evaluating traffic survey information.*

- **Signs:**
  - Completed 2 sign repair work tickets throughout the City.
  - Fabricated & installed (1) sets of street name signs.
  - Installed from stock (2) "No Parking" signs at 1753 Courtland Blvd.
  - Installed from stock (1) "Stop" sign at Treadway & Lyric & (1) at Treadway & Earlshire.
  - Fabricated & installed (1) 18"x 24" "Memoriam" sign for Stephen Mills at Doyle Rd & Mitnik
  - Fabricated & installed (1) "30 mph" sign at 3119 Fifer and (1) at 2972 Beckwith.
- **Asphalt:**
  - Completed (3) asphalt work tickets – 2 tons.
  - Black Maple Rd – repaired 6'x 6' section of road for Deltona Water – 1 ton.
- **Message Boards:** Installed for concert at Howland Blvd & Graves and Providence & Eustace.
- **Speed Trailer:** Removed from Maltby.
- **Misc:**
  - Courtland Blvd & Puerto Rico – paint over graffiti on stop sign.
  - Barger & Tradewinds – trim branches away from street name sign.
  - Sign Shop – resheet orange and white reflectivity on the barricades.

**Field Operations:**

*Weekly tasks include evaluating work orders called in by residents.*

- **Beautification:**
  - Medians – Howland Blvd; Elkcam Blvd; Providence Blvd; Normandy Blvd.
  - City Signs – Saxon Blvd.
  - Misc – Howland Blvd at Station 65 – prepared area to tie into well system for irrigation in medians.
- **Concrete: Sidewalks:**
  - Repairs – Cloverleaf & Anderson – 5'x5'; Jessamine & Elkcam – 85'x 4'; 2032 Jessamine - 10'x 4'; 2463 India Blvd – 7'x 5'; 555 Glen Haven – 10'x 4'.
  - New Sidewalk Installation – Yale Dr – 619'; Noah St – 1223'; Eastbrook Ave – 814'; Sardinia Ter – 1481'; Post St – 1339'5' R; Clewiston St – 1545'; Eustace Ave between Monica & Paris – 377'; Monica St between Eustace & Paris – 181'; Paris Ave 215'; Giles St – 673'; Pennington Ave – 877'; Bestland Ave – 606'; Lynn River Dr – 1104'; Portview Ave – 570'; East & West Chapel Dr between Providence Blvd & Providence Blvd – 3279.5'/12.5'

R; Lombardy Dr between S Hancock & Normandy Blvd – 1758'; W Hancock Dr between Raven & Normandy Blvd – 1229'; Alcan Ave – 824'/61' R; Crest Ter – 384'/30' R; Hanford Dr – 1111'; Humphrey Cit – 2012.5'/19.5' R; Alderwood Ave – 243'/46' R; Raleigh Ct between Mallard & Alderwood – 949'

- **Clam Truck:**
  - Debris – 8.
  - Trimming – 5.
- **Drop Offs:**
  - Repaired Drop off – 960 Sweetbrier; 988 Sweetbrier; 1797 Ft Smith Blvd; 2813 Howland Blvd.
  - Installed Sod – 1434 Section Line – 24 pieces; 2585 Derby – ¾ pallet; 2562 Ivydale – ½ pallet; 1665 Joyner – ¼ pallet; Candler & Howland – 1 ¼ pallet; Scottsville & Winterville – ¾ pallet; Loretta & Sheffield – ¼ pallet; 1121 Marshall – 1 ½ pallet; 1380 Old Mill – ¼ pallet; 2258 E Dana – 1 ¼ pallet.
  - Misc – 2020 Prescott – repaired holes on dirt road with recycle concrete.
- **Slope Mowing:** 2055 Galahad – 160'; 907 Adler – 110'; 891 Adler – 160'; 2089 Monterey – 160'; 2009 Monterey – 80'; Elkcam & Montecito – 2221'; Lake Forest & Courtland – 2850'; Odham & Lehigh – 560'; 1941 Kingway – 200'; 621 Lehigh – 340'; 671 Lehigh – 80'; 1985 Monterey – 160'; 877 Alex – 80'; 1760 Tanner – 180'; 1935 Snook – 240'; 1990 Snook – 180'; 574 Lehigh – 80'; Coble & Moon – 480'; 1877 Coble – 120'; 1887 Coble – 240'; India – 1308'.
- **Misc:**
  - Courtland Blvd at the skate park – weedeat around guardrail.
  - 1948 W Chapel – evaluated concern resident had with tree (tree on private property).

**Fleet Maintenance Division:**

- |                               |        |              |
|-------------------------------|--------|--------------|
| • Vehicles                    | PM – 5 | Repairs – 10 |
| • Equipment                   | PM – 4 | Repairs – 17 |
| • Road Calls                  | 3      |              |
| • Parts Run/Vehicles Delivery | 4      |              |

**Stormwater Division:**

*Weekly tasks include check and monitor all electric pump stations, respond to all safety concerns; talk to residents about their concerns, check and record lake levels, manage current CDBG projects; implement NPDES Inspection program*

- **Construction Crew:**
  - 1618 Horseshoe – poured back 1 driveway; poured concrete collars around 4 boxes; reshaped swales and sodded.
  - 640 Outrigger – extended 36" pipe out in ditch 10' and back filled with dirt.
  - 2279 Banbury – took out 2 headwalls; retrofitted 1 box with grate
  - 1489 Elkcam – took out supplies for job; took out driveway; reshaped swale for proper water flow.
- **Drainage Rehabilitation Crew:**
  - 2700' of drainage rehabilitated.
  - White horse – mowed and reshaped ditch behind houses and filled in washout; 401 Fisher – completed digging out pond.
- **Drainage Area Maintenance (Aebi Mowing):**
  - 6.8 acres mowed.

- Ditches mowed – 512 Stallings; 153 Ft Smith; 3363 Planter; 3250 Planter; 3261 Roland; 3200 Roland; 3150 Shallowford; 532 Glen Haven; 720 Cloudcroft; 3248 Phonetia; 783 Shafton; 317 Shadydale; 472 Glen Haven; 212 Patch; 184 Oliver; 139 Heather; 155 Bluefield; 2621 Libby; 2737 Boyce; 197 Bluefield; 651 Outrigger; 2861 Bardahl; 2912 Clovis; 2850 Gallup; 2903 Parkview; 2766 Welton; 2650 Deed Cir; 2784 Kingsdale; 451 El Camino; 781 Courtland; 870 Humphrey; 860 Hanford; 973 Courtland; 981 Hanford; 3060 Hoban; 2971 Norvell; 3001 O'Bannon; 3163 Post; 3027 Etta; 1162 Courtland; 3115 Noah; Brady ditch; Zinnia/Hastings.
- Ponds mowed – 2534 Omaha; 2510 Crowley; 2962 Corrigan; 1049 Sylvia; 675 Malaga; 2307 Greenwood.
- **System Cleaning (Vac Truck):**
  - 660' of stormwater system cleaned.
  - 4 yards of debris cleared
  - Storm systems jetted – 730 Leeward; 3140 Tillery
  - Watered new sod City wide
- **Right of Way Mowing Crew:**
  - 12.5 miles of right of way mowed.
  - Main roads mowed- India; Montecito; Elkcam; Deltona Blvd; Cloverleaf.
  - Sectors mowed – 9; 10; 11; 12; 13; 14.
  - Alleys mowed – 484; 1021; 1023; 1024; 1898.
- **Right of Way Litter Crew:**
  - 618 75 gallons of litter removed.
- Main roads – Cloverleaf; Deltona Blvd; Tivoli; April; Eustace from Providence to Catalina; Catalina; Captain; Anderson

**UTILITIES** thru 6/12/2011

**Customer Service**

June 2011	6	7	8	9	10	11	12	Total
	Mon	Tue	Wed	Thu	Fri	Sat	Sun	
DW – Lockbox	985	509	347	305	300	X	X	2446
Ebox	314	357	176	113	176	X	X	1136
Call Center Calls	598	468	423	305	369	X	X	2163
Walk-ins/Drop Box	426	222	225	199	205	X	X	1277
On-line Payments	176	130	117	143	124	0	0	690

**Customers Disconnected for Non-Pay**

June 2011 Cycle	8 Wed	9 Thurs	Total
	1	2	
Total on Disconnect List	73	35	108
Off in error/DW error			
Off in error/Munis error			
Misapplied Payment			

**Construction Log & Service Orders**

June 2011	6	7	8	9	10	11	12	Total
	Mon	Tue	Wed	Thu	Fri	Sat	Sun	
Water Service								
Meter Sets	1	1						2
Reclaim Meters								
Fire Hydrant Installs		1						1
Fire Hydrant Replacement								
Fire Hydrant Repair		1						1
Replace Meter Box	7	4	6	15	2	1		35
Locates Received	8	5	13	13	12			51
Locates Completed	17	5	11	15	5			53
Main Leaks		1			2			3
Service Leaks		2	1			1		4
Sewer Repairs				1				1
Sewer Blockage								
KV2 Valves		1		2				3
Service Replacements	1			1				2
Meter Change Outs	7	3	3	5	4			22
Service Orders	88	70	106	121	75			460
Disconnects			73	35				108
Drainfield Leaks								
Meter Retirements	12	8	15	3	4			42